

IT Support Administrator

Princess Juliana International Airport (PJIAE N.V) is recruiting an **IT Support Administrator** to spearhead our airport-wide IT service and support initiatives. This pivotal role involves ensuring seamless IT operations, providing timely assistance to users, managing assets, and troubleshooting issues. The ideal candidate will hold a Bachelor's degree in IT or a related field, possess 3-5 years of relevant experience, and demonstrate proficiency in service delivery and problem-solving.

RESPONSIBILITIES

- Provide timely and effective IT support to airport users, vendors, and stakeholders.
- Maintain and manage IT assets, including inventory, tracking, maintenance, and disposal.
- Troubleshoot technical issues, analyze root causes, and implement appropriate solutions.
- Collaborate with internal and external teams to execute IT projects and initiatives.
- Document all IT requests, solutions, and processes to maintain a comprehensive knowledge base.

REQUIREMENTS

- Bachelor's degree in Information Technology, Computer Science, or a related field.
- 3-5 years of experience in IT support or a similar role, preferably in a dynamic environment.
- Strong technical skills and knowledge of IT systems, equipment, and software.
- Excellent problem-solving abilities and attention to detail.
- Effective communication skills and the ability to collaborate with diverse teams.

If you thrive in a dynamic environment and have a passion for technology, we invite you to apply with your resume and cover letter. PJIAE is committed to diversity and inclusion. Join us in shaping the future of airport IT support!

WE OFFER

We offer competitive compensation and benefits packages, as well as opportunities for professional growth and development.

HOW TO APPLY?

Interested persons can email their resume and motivation letter to career@sxmairport.com.

Please include "IT Support Administrator" in the subject line. Application deadline until vacancy has been filled.

"Nurturing Ambition, Unleashing Potential: SXM Airport - Where Local Talent Thrives!"



